



KITCHEN MIXERS

2018



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shown on front cover:
CUC-1062-S/S



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YOU ARE IN SAFE HANDS.



WHY VADO?

We don't compromise on our design or manufacturing – superior quality taps, showers and accessories are our passion. From product design to our seven step hand polishing process, we manufacture our products to last, so whichever range you choose, outstanding quality comes as standard.

VADO products are expertly designed in Cheddar, England, the home of our brand for the last three decades. We are experts in the brassware industry and take a pride in our heritage and values. We ensure only the finest materials are crafted into products that not only look premium, they feel it too.

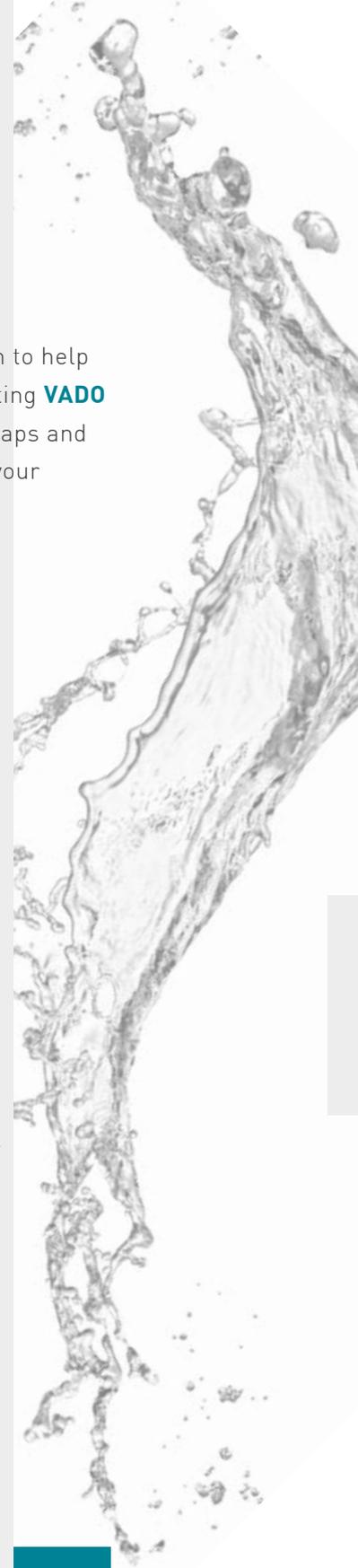


H2ECO

VADO has a renowned reputation for creating products that deliver the best possible user experience, yet use water sustainably. Wherever you see this symbol  you can be assured that you can use less water without hampering your product's performance or design.* Save water in style with **VADO**.

We all aspire to do what we can to help protect the environment. By fitting **VADO** H2Eco flow regulators to your taps and showers, you can help reduce your carbon footprint.

SAVE WATER
SAVE MONEY
SAVE THE
PLANET.



THE PERFECT CHOICE FOR YOUR HOME.

We understand there are a lot of choices to make when searching for your perfect kitchen or bathroom fittings, with an overwhelming amount of confusing information and advice available.

At **VADO** we don't think it needs to be that complicated. We think all you need to know is that when you choose a **VADO** product, you are getting the very best of British design and exceptional quality.

- 12 year guarantee
- Tested to industry leading standards
- Friendly and knowledgeable customer service team
- A product you will love using every day

CHOOSING YOUR VADO KITCHEN MIXER TAP

Our wide range of kitchen mixers can offer a variety of functions and features perfectly suited to your needs, including:

- Pull out rinsing spouts
- Single or double handle controls
- Compact products, if you are short on space
- Customisable handles to coordinate with your worktops or tiles, see page 19
- Stainless Steel or Chrome

HOME COMPATIBILITY

All of our kitchen mixers are designed to be compatible with standard kitchen sinks and work in conjunction with all household plumbing systems.

Throughout this brochure, we have highlighted which products work best with either a low or high water pressure system. Just look out for LP (Low Pressure) or MP (Medium Pressure) where highlighted.





CUC-1062-S/S

BRUSHED STAINLESS STEEL

For a sophisticated, elegant yet industrial look.



ELEMENTS

0.2 bar LP
CUC-1063-S/S
£269.00

SPIRIT

0.2 bar LP
CUC-1062-S/S
£269.00



mono sink mixer
with swivel spout

 FR-100/5-PLA £9.00

Two handle design to give exceptional, independent control of hot and cold water flow, while the swivel spout allows the flow to be directed where you need it.

mono sink mixer
with swivel spout

 FR-100/5-PLA €9.00

A true design icon in our kitchen mixer collection, with a directional nozzle and spout that swivels at the base.

1.0 bar MP
CUC-1010-S/S
€215.00



ball joint
for superior
accuracy

single handle allows for quick
and efficient control of the flow
and temperature

ACCENT

Boasting an elegant sweeping curve to form a handsome, uncluttered addition to your kitchen.



BAHR

1.0 bar MP
CUC-1008-S/S
£184.00

1.0 bar MP
CUC-1009-S/S
£215.00



URBAN

Compact in form, the perfect choice for the bijoux kitchen.

TETRA



360° rotation

1.0 bar MP
CUC-1011-S/S
£269.00

mono sink mixer
with swivel spout

 FR-100/5-PLA £9.00

Striking cubic design, Tetra is the focal point of any kitchen. Boasting a nozzle that can rotate 360° and a swivel spout, water can be directed wherever you need it.



CUC-1011-S/S



CUC-3003-C/P

CHROME

For a crisp, fresh and flawless finish.

ZOO PROFESSIONAL



two function
pull-out spout

mono sink mixer
with swivel spout

 FR-100/5-PLA €9.00

1.0 bar MP
CUC-3003-C/P
€354.00

The Zoo Professional kitchen mixer is the perfect accompaniment to a 'restaurant style' kitchen, for those aspiring gourmet chefs amongst us.

VIBE PROFESSIONAL

1.0 bar MP
CUC-1061-C/P
£355.00

two function
pull-out spout



pull-out spout



ELI

1.0 bar MP
CUC-3001-C/P
£245.00

mono sink mixer
with swivel spout

 FR-100/5-PLA £9.00

With swivel and flexible pull out spouts, Vibe and Eli are perfect assistants in the kitchen.



CUC-3001-C/P

Kovera blends a unique concave aesthetic with polished flat surfaces and elegant curved details to produce a stunning exclusive design, perfectly suited to any modern kitchen.

 4 l/m flow regulator fitted as standard (Kovera)

 FR-100/5-PLA £9.00

KOVERA

0.2 bar LP

KOV-150-C/P

£399.00



1.0 bar MP
CUC-3002-C/P
£219.00

ZOO CURVE



pull-out spout

With its elegant sweeping chrome arc and minimalist design, the Zoo Curve mixer delivers sophisticated design to modern kitchens.

For those wishing to make a distinct style statement, Kori's flared design characteristics and angled base create a unique and appealing profile.

KORI

0.2 bar LP
CUC-1004-C/P
£174.00



0.2 bar LP
LIF-150S-C/P
£269.00

LIFE

With sleek lines and rounded edges, practicality and functionality combine to produce a sophisticated mixer for the kitchen.



ORI-150S-C/P

ORIGINS

£59.00 each



ORI-1-PORTORO



ORI-1-BARDIGLIO



ORI-1-BOTTICINO



ORI-1-CARRARA



optional stone handles allow you to match the Origins mixer perfectly with your kitchen work surface or tiles

0.2 bar LP
ORI-150S-C/P
£215.00

mono sink mixer
with swivel spout

 FR-100/5-PLA £9.00

With its graceful curved spout, this elegant mixer features a swivel spout and single handle control, allowing you to efficiently find the perfect flow rate and temperature required.

With its distinct angular profile, Notion adds a bold and contemporary design statement to your kitchen.



NOTION

1.0 bar MP
NOT-150S-C/P
£325.00

0.2 bar LP
ASC-150-C/P
£179.00

ASCENT



Ascent fuses sweeping curves with striking flat surfaces, to produce an enticing kitchen mixer.

CAMBER



mono sink mixer
with swivel spout

FR-100/5-PLA €9.00

FR-100/5-A-PLA €9.00 (Ascent)

1.0 bar MP
CUC-1007-C/P
€269.00

Form and function seamlessly
combine to produce a sink
mixer that cuts an elegant yet
simple profile in the kitchen.

ION



spout swivels 360° from
top of column

mono sink mixer
with swivel spout

 FR-100/5-PLA €9.00

1.0 bar MP
CUC-1006-C/P
£269.00

A stunning combination of clean lines and curved form makes Ion a timeless classic to suit all tastes.



CUC-1006-C/P

SKY



mono sink mixer
with swivel spout

 FR-100/5-PLA €9.00

0.2 bar LP
CUC-1060-C/P
€159.00

Two handles for precise independent control of hot and cold water and a spout that curves to a perfect angle for the user, this mixer is a stylish addition to the kitchen.

A stylish and compact kitchen mixer operated by a single handle for efficient control, the swivel spout ensures flow is directed where needed.



ELEMENTS AIR

1.0 bar MP
ELA-150S-C/P
£174.00



0.2 bar LP
CUC-1050-C/P
£99.00

BASE

A functional kitchen mixer that gets the job done with minimal fuss.

TERMS AND CONDITIONS

DEFINITIONS

In these conditions 'the Company' shall mean VADO, a division of Norcross (Holdings) Limited, 'the purchaser' shall mean the person, firm or company to whom any quotation is addressed or with whom any contract is made and 'the goods' shall mean the goods and/or services agreed to be sold by the Company to the purchaser.

1. QUOTATION AND ACCEPTANCE

- (a) All quotations are given and all orders are accepted on these terms which shall apply to the exclusion of and shall override any other terms stipulated or referred to by the purchaser whether in its order or any other document, or in any negotiations or communication or course of dealing established between the Company and the purchaser;
- (b) No modification or amendment of these terms or addition thereto shall be effective unless made in writing and signed by a director of the Company.

2. DESCRIPTION OF AND STATEMENTS AS TO GOODS

- (a) Save where the goods are stated to be sold as complying with a recognised trade or industry standard, all descriptions, specifications, drawings and particulars of weights and dimensions submitted by the Company or otherwise contained in the Company's catalogues, brochures, price lists, quotations and publicity materials are approximate only and the Company shall not be liable for their accuracy unless they are expressly incorporated into the contract in writing;
- (b) These terms represent the entire agreement between the Company and the purchaser relating to the goods and such terms supersede and the purchaser shall not place any reliance upon any statements, recommendations and advice whether oral or in writing given (whether before or after the acceptance by the Company of the purchaser's order) by the Company, its servants or agents as to any matter relating to the goods save where such statement, recommendations or advice is given in writing and signed by a director of the Company in response to a specific written request from the purchaser before or at the time of the Company's acceptance of the order.

3. PRICES

Prices quoted by the Company are those in effect at the date of quotation. Unless otherwise agreed in writing, the Company reserves the right to increase prices when it accepts the purchaser's order so as to reflect one or more of the following:

- (a) any variation that may have occurred in the costs of labour, materials, suppliers overheads and transport;
- (b) any change in duty, tax, surcharge or levy of any kind whatsoever affecting the sale price of the goods;
- (c) any cost to the Company resulting from delay by the purchaser in giving to the Company information sufficient to enable it to supply the goods or provide the services or resulting from any alteration made at the request of the purchaser in the specification of the goods or in the place to which they are to be delivered or shipped;
- (d) any extra cost to the Company resulting from the goods being carried at the request of the purchaser by mode of transport more expensive than the Company's normal form of transport.

4. PAYMENT

- (a) Unless otherwise agreed in writing, the price for the goods will be due and payable on the last business day of the month following delivery;
- (b) The Company shall be entitled to charge interest on any part of the price which is not paid in accordance with clause (a) at the rate per annum of 3% above the Base Rate of Lloyds Banking Group from time to time;
- (c) Time of payment is of the essence and if the purchaser defaults in punctual payment of the price the Company shall be entitled to terminate the contract and recover the goods at the purchaser's expense without prejudice to any further rights which the Company may have;
- (d) Any default in payment of an invoice or an instalment payment on an invoice on the due date shall render the entire balance outstanding on all invoices from the Company to the purchaser immediately payable in full without demand being made notwithstanding any contrary provisions as to terms of payment in any one or all invoices;
- (e) If the purchaser fails to give all instructions reasonably required by the Company and all necessary document, licences, consents and authorities for forwarding the goods or is unable to accept delivery of the goods at the time when the goods are due and ready for despatch or delivery or shall otherwise cause or request delay, the purchaser shall pay to the Company all costs and expenses, including storage and insurance charges incurred or arising from such delay during which, at the Company's absolute discretion if its storage facilities permit, the goods will be stored at the purchaser's sole risk. This provision shall be in addition to and not in substitution for any other payment or damages for which the purchaser may be liable in respect of his failure to take delivery at the appropriate date;
- (f) The purchaser shall not be entitled to make any deduction from the price of goods which have been delivered to the purchaser in respect of any set off or counterclaim unless both the validity and the amount thereof have been expressly admitted in writing by the Company and such admission is signed by a director of the Company;
- (g) In the absence of any specific appropriation by the purchaser, the Company shall have the right to appropriate any payment made by the purchaser towards the satisfaction of any invoice outstanding from time to time as the Company shall in its absolute discretion think fit.

5. DELIVERY

- (a) Any time or date stated for delivery is given and intended as an estimate only and the Company shall not be liable for any loss or damage whatsoever resulting from any delay in delivery howsoever arising;
- (b) Unless otherwise stated in writing delivery shall be deemed to take place upon the occurrence of the first in time of the following, namely:
 - i. the physical delivery of the goods to the purchaser at the Company's works;
 - ii. the physical delivery of the goods to the purchaser's carrier or agent for the purpose of transmission to the purchaser or his nominee;
 - iii. the physical delivery of the goods to the purchaser's place of business or such other place as he may direct by the Company, its carrier or agent, the purchaser being responsible for unloading;
- (c) Signature of the Company's delivery note by any employee, representative or agent of the purchaser shall be conclusive proof of delivery;

- (d) Where the contract provides for delivery by the Company, its carrier or agent:
 - i. any claims for non-delivery must be made in writing to the Company within three days of receipt of invoice or advice note whichever is the earlier;
 - ii. any claims in respect of goods damaged in transit or shortages in delivery must be made in writing to the Company within three days of delivery; shortages in delivery shall not give rise to a right to reject the goods delivered;
- (e) The Company shall be entitled to make partial deliveries or deliveries by instalments and all the provisions of these terms shall apply to such deliveries;

6. PROPERTY AND RISK

- (a) Risk in the goods shall pass to the purchaser at the time at which delivery takes place in accordance with clause 5 above and the purchaser shall be solely responsible for insuring the goods thereafter;
- (b) The Company shall retain ownership of and title in the goods delivered until full payment has been made in respect of all such goods. Until such time the goods shall be:
 - i. stored separately from other goods in the possession of the purchaser;
 - ii. marked or otherwise rendered identifiable as being the property of the Company;
 - iii. held by the purchaser as bailee of the Company;
 - iv. held by the purchaser free from any charge, lien or other encumbrance;
- (c) Provided the Company has not requested their return and notwithstanding that payment in full has not been made for all of the goods delivered, the purchaser as principal and not as agent for the Company shall be entitled to use the goods or offer for sale and sell them in the ordinary course of his business;
- (d) Where the purchaser sells the goods prior to paying for them in full:
 - i. the Company shall be legally and beneficially entitled to the proceeds of sale;
 - ii. the purchaser shall hold the proceeds of sale on trust for the Company and shall not mingle them with other monies and shall not pay them into an overdrawn bank account;
 - iii. he shall deposit the proceeds of sale in a separate bank account, the location and number of which he has previously notified to the Company, and he shall not be entitled to use or deal with the proceeds of sale until payment in full for the goods has been made to the Company;
- (e) The Company shall have the right at any time by its servants or agents to enter the purchaser's premises where the goods are stored, or are thought the Company to be stored, so as to:
 - i. retake possession of the goods when the Company has requested their return and the purchaser has not immediately complied with the request, such retaking or return to be without prejudice to any other rights the Company may have arising therefrom;
 - ii. inspect the storage of the Company's goods which have not been paid for in full;
 - iii. investigate and ascertain whether all these terms are being complied with;

7. GUARANTEE AND LIABILITY

- (a) The Company guarantees all goods which have been manufactured by the Company against any defect of work or materials which can be proved to the Company's satisfaction to have been caused before delivery provided that:
 - i. the goods are used for their normal purpose;
 - ii. full details of any such defect are notified to the Company within thirty days of its first appearance and
 - iii. the goods in which the defect arises are returned at the purchaser's expense to the Company;
- (b) The guarantee shall be for a period of twelve years from the date of delivery for all product except pumps which are 3 years for Monsoon and 1 year for Showermate and products with any other finish that is not chrome, such as gold, which are guaranteed for 3 years. The liability of the Company shall be limited at its option either to supply replacement goods, which will be supplied subject to these terms, or refunding of the goods;
- (c) The Company gives no guarantee in respect of goods not manufactured by it but shall use all reasonable endeavours to procure for the purchaser or assign to the purchaser the benefit of any guarantee obtained by it from the manufacturer or supplier thereof; however the Company shall not be required to commence litigation against such manufacturer or supplier or to incur any expense in connection with any such claim by the purchaser;
- (d) The above guarantee is given in lieu of and to the exclusion of all other warranties, conditions, representations and undertakings express or implied by statute or otherwise in respect of the quality or fitness for purpose of the goods or as to their condition or performance or as to any other matter except where such warranty or condition is implied by statute and by reason of a statutory provision, cannot be excluded;
- (e) Save as provided herein and save in any case where death or personal injury has been caused by the Company's negligence or any case where the Company is liable for a defect in the goods pursuant to Part 1 of the Consumer Protection Act 1987 or any statutory replacement thereof, the Company shall be under no liability whatsoever to the purchaser for any loss or damage whether direct, indirect or consequential arising out of any defect in, failure of or unsuitability for any purpose of the goods or any part thereof whether the same be due to any act, omission, breach of contract, negligence or wilful default in design, workmanship or materials or any other cause.

8. INDEMNITY AS TO INDUSTRIAL PROPERTY RIGHTS

- (a) The purchaser shall indemnify the Company against all loss, damages, costs and expenses suffered or incurred by the Company or to which the Company may become liable as a result of any work carried out in accordance with the purchaser's specification(s) which involves infringement or alleged infringement of a patent, registered design or other industrial property right;
- (b) If the purchaser uses or sells the goods in such a manner as to infringe any such rights the company shall not be responsible for such infringement and the purchaser agrees to indemnify the Company from and against all liability arising therefrom.

9. **TERMINATION**
The Company shall have the right forthwith to cancel the purchaser's order if any of the following events occur and subject to enforcement of the Company's rights to recover the goods and to receive payment of the price or damages, the contract shall be deemed to have terminated:
- (a) the purchaser commits any breach of its obligations to the Company;
 - (b) any distress or execution is levied upon any property of the purchaser;
 - (c) the purchaser makes or offers to make any arrangement or composition with creditors or commits any act of bankruptcy or insolvency;
 - (d) any resolution is passed or petition presented to wind up the purchaser;
 - (e) a receiver or administrator is appointed or any chargee takes possession of all or any part of the undertaking or assets of the purchaser;
 - (f) the purchaser stops payment or ceases or threatens to cease to carry on its business or to pay its debts as and when they fall due;
 - (g) any remittance for payment of the whole or any part of the purchase price of the goods is dishonoured by the purchaser's bankers.
10. **ASSIGNMENT**
The purchaser shall not assign or transfer or purport to assign or transfer any contract to which these terms apply to any other person without the Company's prior written consent. The Company reserves the right to subcontract the performance of the contract or any part of it.
11. **FORCE MAJEURE**
If the Company is prevented or delayed (directly or indirectly) from making delivery of the goods or any part thereof or from otherwise performing the contract or any part thereof by reason of war, embargo, riot, strike, lock-out, trade dispute, fire, breakdown of plant or machinery, inclement weather, interruption of transport, Government action, delay in delivery to the Company of any goods or materials, or by any cause whatsoever (whether or not of a like nature to the foregoing) outside its control, it shall be under no liability whatsoever to the purchaser and shall be entitled at its option either to cancel the contract or without any liability to extend the time or times for delivery by a period equivalent to that during which such delivery has been prevented.
12. **PROPER LAW**
The contract and these terms shall be governed by English law and the purchaser shall submit to the sole jurisdiction of the English Courts.

GUARANTEE

All VADO products come with a 2 year guarantee as standard. Within this guarantee period VADO will provide replacement parts and any labour [SEE NOTE 1] needed to complete the product repair.

This standard guarantee may be extended by registering your product to give up to a 12 year guarantee period. Once registered:

VADO chromed brassware and stainless steel products have a 12 year guarantee (2 years parts and labour plus 10 years parts only).

VADO digital and i-tech products have a 6 year guarantee (2 year parts and labour plus 4 years parts only).

All other VADO products have a 3 year guarantee (2 years parts and labour plus 1 year parts only) [SEE NOTE 2].

VADO electric showers have a 2 years parts and labour guarantee.

GUARANTEE CONDITIONS

Our products are guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period shown above.

The guarantee is only valid if:

1. The product has been installed, used and maintained (maintenance guidelines can be viewed here) in accordance with VADO's instructions and subjected to normal use only.
2. The defect is not due to use of an unsuitable or inadequate water or power supply.
3. The defect is not due to accident, misuse, neglect or incorrect/inappropriate repair (other than by VADO or VADO authorised agents) or damage caused by foreign objects or substances.
4. The extended guarantee is only available if you have completed the Guarantee Registration Process. This can be done via the VADO website or via phone to our aftersales team. Registration must be completed within 6 months from date of purchase.

Under the extended guarantee period VADO will, at its option, offer to supply any replacement product (or component part) assessed to be defective [SEE NOTE 3].

The guarantee (whether standard or extended) is non-transferable to any subsequent owner.

All claims under the guarantee should be notified in the first instance to our Aftersales department, contact details below, this must be done no later than the last day of the relevant guarantee period. All claims must be accompanied by proof of purchase (sales receipt or delivery note) from an official VADO dealer.

The guarantee does not extend to any consequential loss or damage.

After repair or replacement, the relevant guarantee period will be calculated from the original date of purchase.

VADO operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

NOTES:

- [1] Labour via our engineer network is only available in the UK. Attendance by a VADO engineer or sub-contract engineer will be under our standard terms and conditions.
- [2] VADO spare parts and shower hoses are under a parts only guarantee.
- [3] VADO reserves the right to charge in advance for a product (or replacement part) pending collection and investigation (at VADO expense) to confirm a defect is due to a manufacturing issue. If a defect is found the charge will be refunded or cancelled.

This guarantee is in addition to and does not affect your statutory rights as a consumer.

Tel: 01934 745163 **Email:** aftersalescare@vado.com

RETURNS AND RE-FIXING

RETURNS PROCEDURE

Note to retailers: We do not operate a sale or return policy. However in the event that you need to return products to us for any reason the following procedure should help to ensure that we handle your request efficiently.

Please note goods which are no longer required and that have been held by you for longer than three months from date of invoice cannot be considered for return and credit.

A Collection Request in the form of a Debit Note or VADO Collection Request Note should be faxed or emailed to our Collections Department:

1. • Collections Fax No: 01934 749949
• e-mail: vado.collection@vado.com
• Direct Telephone No: 01934 745154

We require the following details in order to process the necessary paperwork: Item stock code, finish & quantity of item(s) to be returned. The relevant Invoice Number or Delivery Note Number and the reason for return of the item(s).

2. Our Collections Department will process the paperwork and after the collection request has been authorised, we will forward by post a self-adhesive label(s) for you to confirm all details and attach to the parcel(s). You will also receive a Returned Goods Authorisation Note. The details of this note need to be checked and signed by you. This note is to be enclosed in the parcel being returned. A copy of the Returned Goods Authorisation Note for your records will also be enclosed with the label. If you have any queries whatsoever, regarding the collection, please telephone our Collections Department, on receipt of label(s) 01934 745154

3. All goods are to be suitably packaged before despatch to VADO, i.e. presentation boxes packed inside an outer box. Goods received back in anything other than re-saleable condition, may result in a request for credit being refused.
4. With the exception of faulty or damaged goods, all goods being returned will be subject to a 25% re-stocking charge with a minimum £15 charge being applicable.
5. If items are received damaged or faulty, no charge is made for returning the goods to us. Please note: shortages and damages must be notified within 2 days of receipt of goods. Notification outside of the 2-day period will void any claim. If after our inspection a product is found to be defective due to a manufacturing fault, we will issue a credit or a free of charge replacement.
6. Our collections department will liaise with your designated contact, confirming the total number of boxes packed ready for collection and a mutually convenient collection date will be arranged.

CLAIMS FOR RE-FIXING

In the event that you have a claim for re-fitting or repair of a faulty product, please contact our Technical department on 01934 745163. All claims for re-fixing charges must be authorised by us before any work is undertaken. Claims for re-fixing that are made after work has been undertaken will be rejected.

KITCHEN MIXERS

2018

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due to our policy of continual improvement, VADO reserve the right to change product specification.
the colours indicated are an approximation of the actual finishes on VADO products. e&oe.
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